

karena vongampai

I'm a passionate product designer who believes that curiosity, empathy, and collaborational lead to meaningful user experiences.

EXPERIENCE

Intuit TurboTax

Product Designer

Working with cross-functional teams to deliver simplified core tax experiences for over 30M users. Responsible for designing and shipping experiences spanning across Document Management and Storage, Automated Data Entry Experiences, and Premier Product SKU to increase speed to benefit.

March 2019 - Present

Roblox

Design Intern

Performed competitive analysis and product audit to create conceptual design for the first time user experience (gameplay). Created click through prototype to share with stakeholders.

June 2018 - August 2018

Amazon

User Research Intern

Conducted a research study in partnership with the Senior Researcher, to identify various mental models. Conducted a survey, 15+ interviews to create user segmentations, research reports, presentations, and journey map for product teams.

June 2017 - September 2017

CONTACT

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EDUCATION

University of Washington

Seattle, WA

Bachelors of Science, Human Centered Design & Engineering

2014 - 2018

SKILLS

Interaction Design

User Experience Design

Web & Mobile Design

User Research

Figma

Sketch

inVision

Information Architecture