

# karena vongampai

I'm a passionate product designer who believes that curiosity, empathy, and collaboration lead to meaningful user experiences.

## EXPERIENCE

### Intuit TurboTax

#### Product Designer

Working with cross-functional teams to deliver simplified core tax experiences for over 30M users. Responsible for designing and shipping experiences spanning across Document Management and Storage, Automated Data Entry Experiences, and Premier Product SKU to increase speed to benefit.

March 2019 - Present

### Roblox

#### Design Intern

Performed competitive analysis and product audit to create conceptual design for the first time user experience (gameplay). Created click through prototype to share with stakeholders.

June 2018 - August 2018

### Amazon

#### User Research Intern

Conducted a research study in partnership with the Senior Researcher, to identify various mental models. Conducted a survey, 15+ interviews to create user segmentations, research reports, presentations, and journey map for product teams.

June 2017 - September 2017

## CONTACT

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karenavongampai.com

## EDUCATION

### University of Washington

#### Seattle, WA

Bachelors of Science, Human  
Centered Design & Engineering

2014 - 2018

## SKILLS

Interaction Design

User Experience Design

Web & Mobile Design

User Research

Figma

Sketch

inVision

Information Architecture